

# **Gosford Forest Park – Terms and Conditions**

Armagh City, Banbridge and Craigavon Borough Council is proud to present a Caravan Park on the site of Gosford Forest Park. This purpose built site is suitable for caravans, campervans and tents. Gosford is a short-term recreational/leisure/tourism stays only.

We pride ourselves in the layout of the site and the recreational facilities within the Forest; we trust that our customers will treat this venue with the respect that it deserves.

## **Booking Period**

From the 1<sup>st</sup> October to the 31<sup>st</sup> March you will only be allowed to book a maximum of 3 consecutive days. During the period beginning on the 1<sup>st</sup> April to the 30<sup>th</sup> September, it will be possible to book the Caravan Park for the maximum of 7 days.

As this is a facility for short term letting only, individuals will only be allowed to book back into the facility 7 days after their previous stay.

## <u>Arrival</u>

Arrival time is between 1pm and 7pm. When you first arrive on site you must check in with the forest staff. There is a mandatory £20 cash deposit for keys, which will be refunded in full when keys are returned. On weekends staff can be located in the entrance hut for arrivals and departures.

## **Departure**

All pitches must be vacated by 12.00 noon, otherwise an additional night's pitch fee may be charged. If keys are not returned on departure your cash deposit will be forfeited. No alternative dates will be given for departing nights early. If you intend to depart the site before 8am, please contact staff for alternative arrangements.

# <u>Refund</u>

If for any reason you should need to cancel your booking, we will accommodate you to the best of our ability with an alternative date. We do not issue refunds for cancellations.

## **Duration of Stay**

Customers are permitted to stay for a maximum of 5 nights. As this is a facility for short-term letting only, individuals will only be allowed to book back into the facility 7 days after their previous stay.

## **Visitors**

All visitor to caravan and camper are required to pay the entrance fee regardless of the length of stay. You are allowed no more than two vehicles per pitch so visitor may like to park beside the Forest Office.

## **Respect**

Customers are asked to keep noise levels to an absolute minimum after **11pm**. Music, musical instruments and singing is <u>not permitted</u> after this time. Your compliance with this request would be greatly appreciated. Failure to do so will result in you being asked to vacate the caravan site.

## **Supervision**

All customers are reminded that they have a duty of care with reference to their own and any children under their control regarding their behaviour and safety especially around areas of greater risk such as roads, water and other forest users. Children under the age of 12 years MUST be accompanied whilst using the amenity block.

## <u>Bins</u>

Please put all rubbish into the bins provided. It is the responsibility of the customer to ensure that the area around the camping site is kept clean and hygienic at all times. This is a Leave No Trace Forest.

## Water balloons

Water balloons are not permitted to be used onsite.

## **Chemical Waste**

Please ensure all waste from chemical toilet is disposed of in the sluice room.

## **Recycling**

Please take your recyclable items home with you.

## Dogs

We welcome dogs in the Forest; however, they MUST be kept on a short lead at all times around the trails. The dog owner MUST clean up any fouling.

## BBQ

Barbecues MUST NOT be placed directly on the grass, Disposable barbecues are NOT to be placed on the picnic benches provided unless the table has a metal disposable BBQ stand attached. Users must ensure that waste charcoals are extinguished before being disposed of in the bins.

## **Open Fires**

Open fires are NOT permitted anywhere within the Forest.

## **Smoking**

Smoking is NOT permitted in any building within the Forest

## <u>Liability</u>

ABC Council will not be held responsible for personal accident or injury or for any loss or damage to property for the duration of the customers' stay. Appropriate action will be taken against anyone causing malicious damage to any part of Gosford Forest Park, ie damage to toilet facilities, fire extinguishers, lights etc. Whilst every effort is made to provide all facilities as advertised, we regret that we are unable to accept liability for the temporary lack of any facility due to a technical breakdown or any circumstances beyond our control.

## Site Occupancy

- It is important to remember that Gosford Forest Park is to be used for short term stays only, so therefore it is not permitted to run a business from the site or to use the park as a base for or in connection with any form of work related issues. Commercial vehicles are not permitted on site.
- Admission to this site to those under 18 years of age will be refused unless accompanied by a responsible adult for the duration of their stay.
- Under no circumstances should the number in your party exceed, wither the number on the booking form of the capacity of the accommodation as advertised.
- Vehicles must adhere to a 5mph speed limit and be driven carefully at all times. Only fully licensed and insured drivers are permitted to drive on site. Customers failing to comply with this will be asked to leave the site and may face prosecution.
- Please do not admit vehicles/caravans onto the site unless they have a key.
- Customers must observe all instructions from Council and Forest Park staff (including the movement of vehicles, caravans/tents as well as information displayed on the notices boards.

These rules are not exclusive or exhaustive. Armagh City, Banbridge and Craigavon Borough Council reserve the right to remove any persons from the site at any time where they believe their behaviour and or actions are causing annoyance or offence to other persons.

Should you encounter any problems or have any queries the Caravan Park Staff will be pleased to be of assistance.

## Out of Hours

In the event of any major accident that requires the emergency services, please contact 999. **Site information**: Gosford Forest Park, 7 Gosford Demesne, Markethill, County, Armagh, BT60 1GD. Please note: When the Park is closed, please ensure you open the entrance gate and direct the emergency services to the required location.

To report anti-social behaviour or minor incidents please phone our office on 02837 551277 or 07990 690885.

You can also e-mail Gosfordforest@armaghbanbridgecraigavon.gov.uk