



## Gosford Forest Park – Terms and Conditions

**COVID19 RESTRICTIONS** - Please adhere to the social distancing regulations and adhere to all signs and any instructions from staff. This is for your benefit and benefit of staff.

Armagh City, Banbridge and Craigavon Borough Council is proud to present a Caravan Park on the site of Gosford Forest Park. This purpose built site is suitable for caravans, camper vans and tents. Gosford is a short-term recreational/leisure/tourism stays only.

We pride ourselves in the layout of the site and the recreational facilities within the Forest; we trust that our customers will treat this venue with the respect that it deserves.

**In the event of an emergency and you need to leave site, a security box is located on the post of the exit gate (exit side). For access to this box you will be issued with a code on arrival. Site keys are no longer being issued.**

### Rules and Regulations

We want everyone to have an enjoyable stay at Gosford forest Park and ask that all our customers adhere to our terms and conditions. The person whose name appears on the booking form is responsible for ensuring compliance with the conditions of the booking by all members of his or her party including any visitors and pets. Anyone failing to do so will be asked to leave the site and will not receive **recompense or a refund**. Pitches cannot be swapped or sold via social media or any other way, you must contact the office if you want another date. One car per pitch, any visitors must pay and display at main carpark.

### Admissions

This site is designed with families in mind, admissions to those under 18 years of age will be refused unless accompanied with a parent or guardian for the duration of their stay. Commercial vehicles are not permitted on site as the park is a touring caravan park we cannot accommodate those using the caravan park for residential or employment purposes. Trading is not permitted on site. Under no circumstances should the number in your party exceed the number on your booking form. No tents are permitted alongside the caravan unless they have booked their own separate pitch. Caravans must stay on pitch allocated. One Caravan or tent per pitch, no extra gazibos or other parties staying on pitch. If erecting an awning a breathable ground sheet must be used to minimise damage to grass, awnings must be attached with an awning pole.

### Refunds

If for any reason you need to cancel your booking, we will accommodate to the best of our ability with an alternative date. No altering of dates will be given for departing early. Credits must be used within 3 months and can't be carried to next season. **We do not issue refunds for cancellations.** Pitches/bookings cannot be sold to another party. A 7 day notice must be given in advance of

original date to amend booking change. Any changes within 7 days of arrival will incur £10.00 admin fee.

### **Booking Period**

It will be possible to book the Caravan Park for the maximum of 7 days. As this is a facility for short term letting only, individuals will only be allowed to book back into the facility 7 days after their previous stay.

### **Arrival**

Arrival time is between 1pm and 6pm week days and 1pm to 8pm at weekends. When you first arrive on site you must check in with the forest staff. When allocated your pitch number you will have to stay on this allocated site, failure to comply with this will result in being vacated off site. On weekends if the office happens to be closed ring the ranger phone on 07990690885.

### **Respect**

Customers are asked to keep noise levels to an absolute minimum after **11pm**. Music, musical instruments and singing is **not permitted** after this time. Your compliance with this request would be greatly appreciated. Failure to do so will result in you being asked to vacate the caravan/camping site. Abusive behaviour towards staff will not be tolerated and will result in you being asked to leave the site and the possibility of being banned for further bookings.

### **Supervision**

All customers are reminded that they have a duty of care with reference to their own and any children under their control regarding their behaviour and safety especially around areas of greater risk such as roads, water and other forest users. Children under the age of 12 years must be accompanied while using the amenity block. Please be advised the use of water balloons are not permitted, they are causing detrimental and environmental damage.

### **Bins**

Please put all rubbish into the bins provided. It is the responsibility of the customer to ensure that the area around the camping site is kept clean and hygienic at all times. This is a *Leave No Trace* Forest.

### **Recycling**

Recycling is located in the main caravan park and main carpark beside the play park.

### **Chemical Waste**

Please ensure all waste from chemical toilet is disposed of in the sluice room. Please do not put anything down the sluice that has not been eaten and please ensure you flush after use.

### **Speed limit**

The speed limit is 5mph throughout the whole forest park. Only fully licensed and insured drivers are permitted to drive on site. Customers failing to comply with this will be asked to leave the site and may face prosecution. **Please be advised the use of quads and scramblers are prohibited anywhere in the forest.**

### **Electric Hook-up**

Please do not tamper with the electrical points. If you have any problems with your electrical supply, please contact a member of staff. Please note that you are responsible for the safety of your electrical supply leads and appliances and we would recommend that these are serviced annually by a qualified engineer. Generators are not permitted on site.

### **Dogs**

We welcome dogs in the Forest; however, they **MUST** be kept on a short lead at all times around the trails and not let run free around the caravan and camping sites. The dog owner **MUST** clean up any fouling. Park rangers are authorised to require any owner to have their pet removed from the park if

it causes a nuisance.

#### **BBQ**

BBQ's MUST NOT be placed directly on the grass. Disposable barbecues are NOT to be placed on the picnic benches provided unless the table has a metal disposable BBQ stand attached. Users must ensure that waste charcoals are extinguished before being disposed of in the bins.

#### **Smoking or Vaping**

Smoking a cigarette or vaping is NOT permitted in any building within the Forest

#### **Departure**

All pitches must be vacated by **12 noon**, otherwise an additional night's pitch fee may be charged. No alternative dates will be given for departing site early

#### **Liability**

ABC Council will not be held responsible for personal accident or injury or for any loss or damage to property for the duration of the customers' stay. Appropriate action will be taken against anyone causing malicious damage to any part of Gosford Forest Park, i.e. damage to toilet facilities, fire extinguishers, lights etc. While every effort is made to provide all facilities as advertised, we regret that we are unable to accept liability for the temporary lack of any facility due to a technical breakdown or any circumstances beyond our control.

Customers must observe all instructions from Council and Forest Park staff (including the movement of vehicles, caravans/tents as well as information displayed on the notices boards.

These rules are not exclusive or exhausted. Armagh Banbridge Craigavon borough Council reserve the right to remove any persons from the site where they believe their behaviour and or actions are causing annoyance or offense to other persons.

#### **Out of Hours**

**In the event of any major accident that requires the emergency services, please contact 999.**

**Site information: Gosford Forest Park, 7 Gosford Demesne, Markethill, County, Armagh, BT60 1GD.**

**Please note: When the Park is closed, please ensure you open the entrance gate and direct the emergency services to the required location. To report anti-social behaviour or minor incidents please phone: 02837 551277 or e-mail**

**[Gosfordforest@armaghbanbridgecraigavon.gov.uk](mailto:Gosfordforest@armaghbanbridgecraigavon.gov.uk)**

## **We hope you enjoy your stay.**